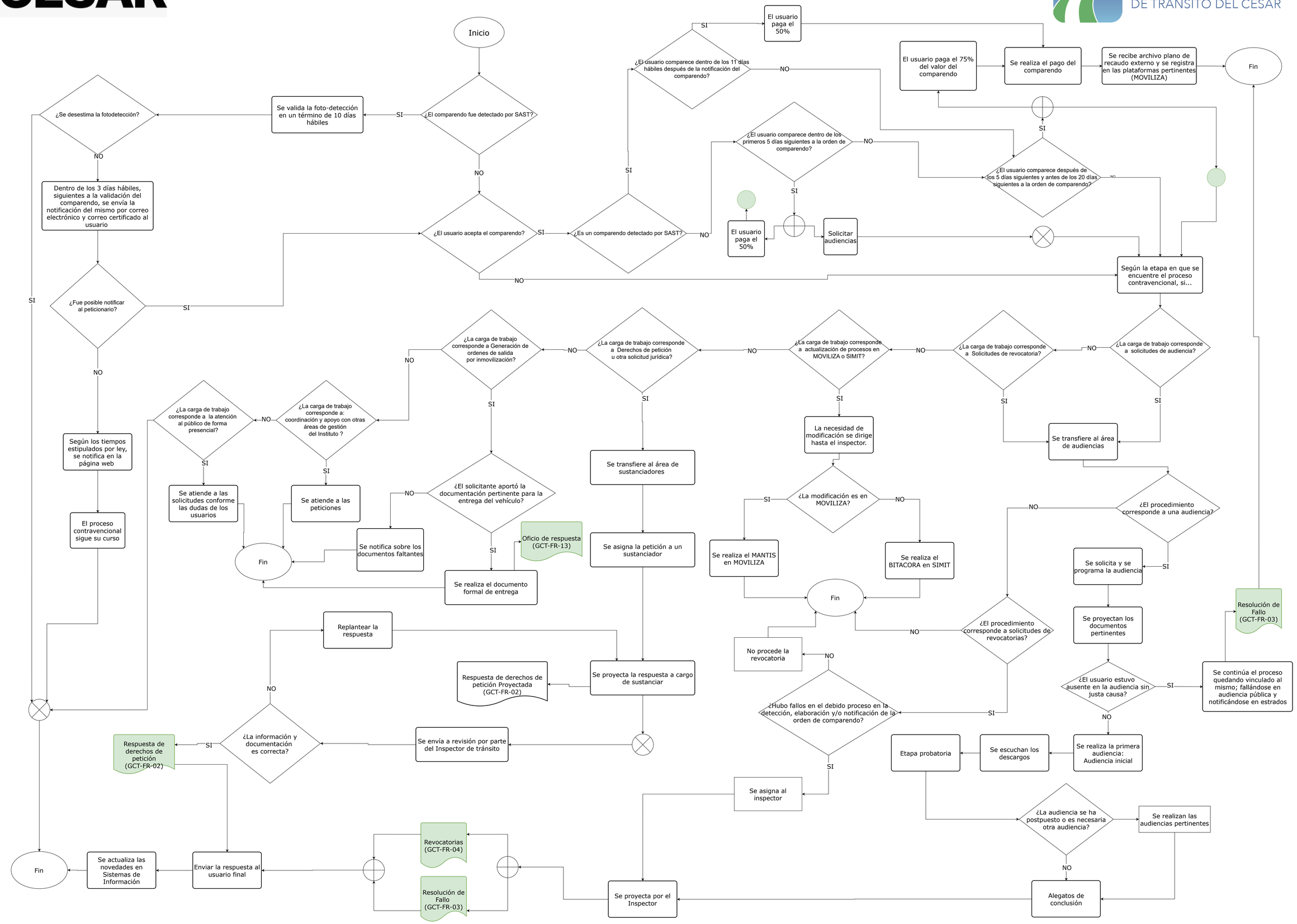GESTIÓN CONTRAVENCIONAL